



To Our Valued Customers,

As the COVID–19 situation is extremely dynamic, we continue to make proactive decisions that are grounded in care and concern for our customers and our employees, while also doing our part to help stop the spread of the virus.

As an essential business, our primary effort at 5.11 is providing essential services and uniforms to first responders. Our website, distribution center and support center are still open to meet our customers' needs during this time. Our sales team, as well as our customer service team are also available for customer and agency support.

Many of our retail locations are open on a limited schedule to serve our end-users on the frontlines who are helping our communities deal with this crisis. We remain steadfast in our commitment to ensuring that First Responders, Law Enforcement Officials, Emergency Management Officials and employees of other essential businesses have access to the gear needed keep us all safe.

These are truly uncharted times and we're learning right alongside you as we navigate COVID–19 together and we will always do what's right and what's best for our customers and our employees.

As the situation continues to evolve, we may make additional changes, but through it all we will lead through the lens of our Mission which is to be innovators who make purpose-built gear for life's most demanding missions and to ensure we are always ready to serve those who serve.

We will share information as we move forward together in a future that is hard to predict. Thank you for your loyalty, patience and understanding. We stand with you and will continue to do all we can to ensure your safety and the safety of our employees.

Stay Safe, Keep Healthy and Always Be Ready,
Francisco J. Morales, CEO